## **Brookdale Village - Application Intake FAQ**

Version: February 2023

## **Application & Leasing Process**

- 1. **Can I apply with someone who is not 62 years of age yet?** At the time of application, there must be an individual listed on the application who is 62 years of age or older.
- 2. **Can I submit more than one (1) application?** No. Only one application per household is allowed. Applicants that submit multiple applications will be rejected.
- 3. **I submitted an application, what's next?** Within 21 days of receiving your application, you will be sent a letter informing you of your application status. If your application was approved, you will receive an application number. If your application was denied, the letter will explain why.
- 4. **Is there a background check?** Yes. Brookdale Village conducts criminal, sex offender, housing court and landlord verifications for all adult household members as part of the leasing process.
- 5. What are the applicant eligibility requirements? As per Mitchell Lama rules:
  - a. All household members must have a valid social security number, must be eligible citizens or permanent residents, and provide proof of age.
  - b. The household (overall) must meet the minimum income requirements. The minimum <u>annual</u> household income limit is \$23,654.
  - c. The maximum income (based on the current HUD income limits):
    - i. 1 person household is \$74,800.
    - ii. 2 persons household is \$85,450.
    - iii. If you have a Housing Choice Voucher (*tenant-based Section 8 voucher*), the income requirement is <u>not applicable</u>.
- 6. **If my application is approved, how many apartments will I be shown?** You will be shown two studio apartments. If you don't want either, your application will be removed from the waiting list.
- 7. **Can I request a larger apartment after I move in?** Yes! Check with the management office for the transfer policy to see if you meet the criteria.
- 8. **How much is the rent?** The rent can range from \$657 to \$804 depending on total household income. This information is provided at the final interview after your income documents have been reviewed.
- 9. **What is required at lease signing?** You will need to sign your lease, all required move-in documents, and provide the security deposit and first month's rent to get the keys to your new apartment.
- 10. **How long is the process?** The timing varies. Once an application is selected, it's entered into the waiting list. With every new vacancy, we contact the applicant at top of the waiting list to schedule a final interview to determine eligibility.

## **Property Questions**

- 1. What's the square footage of a studio apartment? Approximately 500 square feet.
- 2. Am I required to have rental insurance? No, but it is strongly encouraged.
- 3. **Am I required to recertify each year after move-in?** Yes. Every tenant is required to recertify annually.
- 4. **Is this a smoke-free building?** Yes. Brookdale Village enforces a no smoking policy, which includes all common areas and resident apartments.
- 5. **Are pets allowed?** Of course! There is no pet deposit, but we do have a pet policy which limits the number of pets allowed, and requires residents to provide an emergency contact for their animals.
- 6. What's close by?
  - a. There are several delis, restaurants, supermarkets, medical offices, and pharmacies in the area.
  - b. Local banks: Bank of America, and Chase
  - c. Local hospital, St. John's Episcopal Hospital
  - d. Attractions: Far Rockaway Skate Park, O'Conohue Park, and the building is next to the boardwalk.
  - e. Transportation:
    - i. Buses: Q22, Q113, Q114, Q113, QM17, N31, N32, N33
    - ii. The nearest train is the A train (long walking distance or take the bus)
- 7. **Is there rental assistance at the site?** Brookdale Village offers Section 8 rental assistance to in-place residents based on availability. At move-in, new residents are automatically placed on the **studio** subsidized waiting list.
- 8. **How do I pay my rent after move-in?** You can drop your check or money order off at the management office, or pay online using the resident portal. No cash will be accepted.
- 9. What amenities does Brookdale Village have?
  - a. 24-hour security and camera system
  - b. Onsite property management office
  - c. Onsite superintendent and maintenance team
  - d. Onsite senior center
  - e. Two laundry rooms
  - f. Onsite Parking | \$15.00 monthly charge (based on availability)
  - g. Air conditioning units | \$8.00 monthly charge (per air conditioner)
  - h. Far Rockaway boardwalk and beach access from property
  - i. Outdoor seating areas with game tables and gazebo